



Bid Number/बोली क्रमांक (बिड संख्या)<sup>:</sup> GEM/2023/B/3441030 Dated/दिनांक : 06-06-2023

## Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	21-06-2023 17:00:00	
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	तमे की 21-06-2023 17:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Chandigarh	
Department Name/विभाग का नाम	Education Department Chandigarh	
Organisation Name/संगठन का नाम	Punjab Engineering College (pec)	
Office Name/कार्यालय का नाम	Sector 12	

#### Bid Details/बिड विवरण

Annual Maintenance Service - Desktops, Laptops and Peripherals - All In One PC; DELL HP LENOVO APPLE, Annual Maintenance Service - Desktops, Laptops and Peripherals -Desktop PC; DELL HP LENOVO APPLE ACER, Annual Maintenance Service - Desktops, Laptops and Peripherals Laptop; HP DELL LENOVO APPLE, Annual Maintenance Service - Desktops, Laptops and Peripherals - THIN CLIENT; HP ACER, Annual Maintenance Service - Desktops, Laptops and Peripherals - Work station; HP DELL SUPERMICRO ASSEMBLE, Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome, Laser, Composite Cartridge ); HP SAMSUNG CANON BROTHER EPSON, Annual Maintenance Service - Desktops, Laptops and Peripherals - Multi-function Printer (Colour, Laser, Composite Cartridge, Mid range); HP CANON XEROX, Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Colour, Laser, Composite Cartridge); HP CANON KYOCERA, Annual Maintenance Service -Desktops, Laptops and Peripherals - Printer (Ink Jet, Mono and Colour, Mid Range ); HP CANON EPSON, Annual Maintenance Service - Desktops, Laptops and Peripherals -Dot Matrix Printer High Range Speed; WIPRO, Annual Maintenance Service - Desktops, Laptops and Peripherals -Scanner (Flat Bed); HP, Annual Maintenance Service -Desktops, Laptops and Peripherals - Scanner Large Format; CONTEX, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); APC EMERSON UNILINE EATON INTEX MICROTEK ZEBRONICS, Annual Maintenance Service - Desktops, Laptops and Peripherals -UPS (Offline 500-550 VA); UNILINE, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS( Offline 1 KVA); APC INTEX MICROTEK TATA, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Online 2 KVA); EMRSON LIEBERT NUMERIC LUMINUOS, Annual Maintenance Service - Desktops, Laptops and Peripherals -UPS (Online 3 KVA); EMRSON NUMERIC LUMINUOS APLAB AUTORONICA, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Online 5 KVA); EMRSON, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS Online 6 KVA; EMERSON UNILINE APC, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS Online 15 KVA; NUMERIC , Annual Maintenance Service - Desktops, Laptops and Peripherals -UPS Online 40 KVA; HITACHI, Annual Maintenance Service -Desktops, Laptops and Peripherals - 24 Inch TFT SCREEN; INTEL, Annual Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer (Monochrome, Laser, Composite Cartridge, Mid range); HP CANON KONICA BROTHER SAMSUNG XEROX, Annual Maintenance Service -Desktops, Laptops and Peripherals - SMART CARD PRINTER; HID, Annual Maintenance Service - Desktops, Laptops and Peripherals - LCD CONSOLE RACK MOUNTABLE; ATEN, ANNUAL MAINTENANCE SERVICE - DATA CENTER ASSETS -Compute; Blade-Server; Neither OEM nor ASP, ANNUAL MAINTENANCE SERVICE - DATA CENTER ASSETS - Compute; Chassis-For-Blade-Server; Neither OEM nor ASP, ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Storage & Backup Devices; Storage-Server; Neither OEM nor ASP, ANNUAL MAINTENANCE SERVICE - DATA CENTER ASSETS -Compute; KVM-Switch; Neither OEM nor ASP, ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Computer-Servers; Neither OEM nor ASP, ANNUAL

Item Category/मद केटेगरी

Bid Details lag lagur Bid Details lagur Backup Devices; Storage-System; Neither OEM nor ASP		
Contract Period/अनुबंध अवधि	1 Year(s) 1 Day(s)	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	22 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)	
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes	
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No	
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No	
Type of Bid/बिंड का प्रकार	Two Packet Bid	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days	
Estimated Bid Value/अनुमानित बिड मूल्य	2750000	
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation	
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वितीय दस्तावेज ब्रेकअप आवश्यक है	Yes	

## EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	55000

## ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India

ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	14

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

#### Beneficiary/लाभार्थी:

Punjab Engineering College Sector 12, Education Department Chandigarh, Punjab Engineering College (PEC) , (Director)

#### Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

#### MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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#### MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 4. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of

successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Asset Details and its Distribution across the consignee /user locations: 1685529801.pdf

## Annual Maintenance Service - Desktops, Laptops And Peripherals - All In One PC; DELL HP LENOVO APPLE ( 190 )

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Asset	All In One PC	
Make/Brand of Assets	DELL HP LENOVO APPLE	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
Addon(s)/एडऑन		

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S	.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1		Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	190	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers: 2</li> </ul>

Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; DELL HP LENOVO APPLE ACER (814)

Specification	Values
Core	
Type of Asset	Desktop PC
Make/Brand of Assets	DELL HP LENOVO APPLE ACER
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)/एडऑन	

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	814	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers: 2</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; HP DELL LENOVO APPLE ( 15 )

Specification	Values	
Core		
Type of Asset	Laptop	
Make/Brand of Assets	HP DELL LENOVO APPLE	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	

Specification	Values
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)/एडऑन	

## Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	15	Number of     Resident engineers     : 2     Number of     technicians : 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - THIN CLIENT; HP ACER ( 53 )

## Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Asset	THIN CLIENT	
Make/Brand of Assets	HP ACER	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
Addon(s)/एडऑन		

## Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

## Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	53	Number of     Resident engineers     : 0     Number of     technicians : 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Work Station; HP DELL SUPERMICRO ASSEMBLE (41)

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values			
Core				
Type of Asset	Work station			
Make/Brand of Assets	HP DELL SUPERMICRO ASSEMBLE			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)/एडऑन				

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	41	Number of     Resident engineers     : 2     Number of     technicians : 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); HP SAMSUNG CANON BROTHER EPSON ( 188 )

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )
Make/Brand of Assets	HP SAMSUNG CANON BROTHER EPSON
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)/एडऑन	

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	188	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers : 0</li> </ul>

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Multi-function Printer (Colour, Laser, Composite Cartridge, Mid Range); HP CANON XEROX (6)

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Asset	Multi-function Printer (Colour , Laser , Composite Cartridge, Mid range)
Make/Brand of Assets	HP CANON XEROX
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)/एडऑन	

## Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	6	<ul> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Colour,

## Laser, Composite Cartridge); HP CANON KYOCERA (4)

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Asset	Printer (Colour, Laser, Composite Cartridge)
Make/Brand of Assets	HP CANON KYOCERA
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)/एडऑन	

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	4	<ul> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Ink Jet, Mono And Colour, Mid Range); HP CANON EPSON (22)

Specification	Values
Core	
Type of Asset	Printer ( Ink Jet , Mono and Colour, Mid Range )
Make/Brand of Assets	HP CANON EPSON
Status of Annual Maintenance Service Provider Neither OEM nor ASP	

Specification	Values	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
Addon(s)/एडऑन		

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	22	<ul> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Dot Matrix Printer High Range Speed; WIPRO ( 1 )

Specification	Values
Core	
Type of Asset	Dot Matrix Printer High Range Speed
Make/Brand of Assets	WIPRO
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)/एडऑन	

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner (Flat Bed); HP ( 2 )

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Asset	Scanner ( Flat Bed)	
Make/Brand of Assets	НР	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
Addon(s)/एडऑन		

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	2	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner Large Format; CONTEX (1)

## Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Asset	Scanner Large Format
Make/Brand of Assets	CONTEX
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)/एडऑन	

## Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	<ul> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); APC EMERSON UNILINE EATON INTEX MICROTEK ZEBRONICS (72)

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Asset	UPS (Offline 600-650 VA)
Make/Brand of Assets	APC EMERSON UNILINE EATON INTEX MICROTEK ZEBRONICS
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)/एडऑन	

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	72	<ul> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 500-550 VA); UNILINE (11)

Specification	Values		
Core			
Type of Asset	UPS (Offline 500-550 V		
Make/Brand of Assets	UNILINE		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		

Specification	Values			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)/एडऑन				

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	11	<ul> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); APC INTEX MICROTEK TATA ( 11 )

Specification	Values			
Core				
Type of Asset	UPS( Offline 1 KVA)			
Make/Brand of Assets	APC INTEX MICROTEK TATA			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)/एडऑन				

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	11	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 2 KVA); EMRSON LIEBERT NUMERIC LUMINUOS ( 27 )

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values			
Core				
Type of Asset	UPS (Online 2 KVA)			
Make/Brand of Assets	EMRSON LIEBERT NUMERIC LUMINUOS			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)/एडऑन				

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	27	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 3 KVA); EMRSON NUMERIC LUMINUOS APLAB AUTORONICA (11)

## Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values				
Core					
Type of Asset	UPS (Online 3 KVA)				
Make/Brand of Assets	EMRSON NUMERIC LUMINUOS APLAB AUTORONICA				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
Addon(s)/एडऑन					

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	11	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 5 KVA); EMRSON (1)

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values		
Core			
Type of Asset	UPS (Online 5 KVA)		
Make/Brand of Assets	EMRSON		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
Addon(s)/एडऑन			

### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	Number of technicians: 0     Number of Resident engineers: 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS Online 6 KVA; EMERSON UNILINE APC ( 5 )

Specification	Values
Core	
Type of Asset	UPS Online 6 KVA
Make/Brand of Assets	EMERSON UNILINE APC
Status of Annual Maintenance Service Provider	Neither OEM nor ASP

Specification	Values		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
Addon(s)/एडऑन			

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Ankit Yadav	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	5	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS Online 15 KVA; NUMERIC ( 1 )

Specification	Values	
Core		
Type of Asset	UPS Online 15 KVA	
Make/Brand of Assets	NUMERIC	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
Addon(s)/एडऑन		

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Ankit Yadav	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	<ul> <li>Number of technicians: 0</li> <li>Number of Resident engineers: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS Online 40 KVA; HITACHI ( 1 )

## Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values			
Core				
Type of Asset	UPS Online 40 KVA			
Make/Brand of Assets	HITACHI			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)/एडऑन				

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Ankit Yadav	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	Number of     Resident engineers     : 0     Number of     technicians : 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - 24 Inch TFT SCREEN; INTEL ( 5 )

## Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values			
Core				
Type of Asset	24 Inch TFT SCREEN			
Make/Brand of Assets	INTEL			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)/एडऑन				

## Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Ankit Yadav	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	5	Number of     Resident engineers     : 0     Number of     technicians : 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, Mid Range); HP CANON KONICA BROTHER SAMSUNG XEROX ( 61 )

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values			
Core				
Type of Asset	Multifunction Printer (Monochrome , Laser , Composite Cartridge, Mid range)			
Make/Brand of Assets	HP CANON KONICA BROTHER SAMSUNG XEROX			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)/एडऑन				

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

## Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Ankit Yadav	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	61	<ul> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - SMART CARD PRINTER; HID ( 1 )

Specification	Values
Core	
Type of Asset	SMART CARD PRINTER
Make/Brand of Assets	HID

Specification	Values
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)/एडऑन	

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Ankit Yadav	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	Number of     Resident engineers     : 0     Number of     technicians : 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - LCD CONSOLE RACK MOUNTABLE; ATEN ( 2 )

Specification	Values			
Core				
Type of Asset	LCD CONSOLE RACK MOUNTABLE			
Make/Brand of Assets	ATEN			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)/एडऑन				

## Consignees/Reporting Officer/परेषिती /रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of each Asset for AMC	Additional Requirement/अतिरिक्त आवश्यकता
1	Ankit Yadav	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	2	Number of technicians: 0     Number of Resident engineers: 0

## ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Blade-Server; Neither OEM Nor ASP ( 10 )

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values			
Core				
Major category of Assets	Compute			
Type Of Asset	Blade-Server			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Make/Brand Of Assets	DELL			
Onsite Service Engineers Requirement	As Indicated in Bid Document			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive			
Periodicity of Preventive Maintenance Services	Quarterly			
Addon(s)/एडऑन				

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	10	N/A

## ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Chassis-For-Blade-Server; Neither OEM Nor ASP ( 1 )

## Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Major category of Assets	Compute
Type Of Asset	Chassis-For-Blade-Server
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Make/Brand Of Assets	DELL
Onsite Service Engineers Requirement	As Indicated in Bid Document
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive
Periodicity of Preventive Maintenance Services	Quarterly
Addon(s)/एडऑन	

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Storage & Backup Devices; Storage-Server; Neither OEM Nor ASP ( 1 )

## Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Major category of Assets	Storage & Backup Devices
Type Of Asset	Storage-Server
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Make/Brand Of Assets	DELL
Onsite Service Engineers Requirement	As Indicated in Bid Document
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive
Periodicity of Preventive Maintenance Services	Quarterly
Addon(s)/एडऑन	

## Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	N/A

## ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; KVM-Switch; Neither OEM Nor ASP ( 2 )

Specification	Values		
Core			
Major category of Assets	Compute		
Type Of Asset	KVM-Switch		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Make/Brand Of Assets	ATEN LINK		

Specification	Values
Onsite Service Engineers Requirement	As Indicated in Bid Document
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive
Periodicity of Preventive Maintenance Services	Quarterly
Addon(s)/एडऑन	

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	2	N/A

## ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Computer-Servers; Neither OEM Nor ASP ( 24 )

Specification	Values
Core	
Major category of Assets	Compute
Type Of Asset	Computer-Servers
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Make/Brand Of Assets	DELL HP HCL NVIDIA APPLE IBM
Onsite Service Engineers Requirement	As Indicated in Bid Document
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive
Periodicity of Preventive Maintenance Services	Quarterly
Addon(s)/एडऑन	

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	24	N/A

## ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Storage & Backup Devices; Storage-System; Neither OEM Nor ASP ( 2 )

### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Major category of Assets	Storage & Backup Devices	
Type Of Asset	Storage-System	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Make/Brand Of Assets	DELL HP	
Onsite Service Engineers Requirement	As Indicated in Bid Document	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive	
Periodicity of Preventive Maintenance Services	Quarterly	
Addon(s)/एडऑन		

## Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं. सं. अधिकारी	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Rintu Khanna	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	2	N/A

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

#### 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

#### 2. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

#### 3. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

**Additional terms and conditions:** Self-attested scanned copies of following additional documents shoul d be submitted

- 1. Name of the firm/organization & address Contact person name and telephone/ Mob. No./Fax. No./ on letter pad of the company/firm.
- 2. The Firm should have their work and repair center in the tri-city i.e. Chandigarh/Mohali/Panchkula.
- 3. The firm should consent to post two Permanent Resident Engineers at PEC.
- 4. Affidavit of not being Black Listed (Affidavit as per **Annexure II**)

**NOTE:** All the above-mentioned documents should be duly in order and are ess ential to qualify at Technical Bid Stage.

#### **ANNEXURE - II**

## (To be furnished on non-judicial stamp paper duly attested by the 1st Class Magistrate or Notary Public)

#### **AFFIDAVIT**

I/We/ M/s.	are registered Company/Ltd Company etc
. as per Registration Certificate No.	issued by the
having registered office at	
and manufacturing/supply base at	do hereby decla
re and solemnly affirm that I/We have not been Black-listed	d, nor mine/our Tenders have ever been cancell
ed by any State/UT/Central Government or any partner or	shareholder either directly or indirectly connect
ed with or has any subsisting interest in the business of my	/our firm nor any legal proceedings have ever b
een initiated/pending or any penalty has ever been	levied due to delay of non-completion of
work/service/supply order by any State/UT/Central Governr	nent or by any authority.

Place:	DEPONENT
Dated :	
Verification	
I/We do hereby solemnly declare and affirm that the above de my knowledge and beliefs. No part of it is false and nothing ha	
Dia sa s	DEDONENT
Place :  Dated :	DEPONENT
<b>Note</b> : The affidavit should not be more than two months old fr	rom the date of publication of bid.
Service & Support	

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

## 5. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 6. Service & Support

Escalation Matrix For Service Support: Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 7. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

Director

payable at

Punjab Engineering College Chandigarh

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 8. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

(Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

#### 9. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

Director

payable at

Punjab Engineering College Chandigarh

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 10. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Director Punjab Engineering College Chandigarh

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 11. Past Project Experience

**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

### Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.

- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process.
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions/सामान्य नियम और शर्तें</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---