



Bid Number: GEM/2022/B/1922487

Dated: 04-02-2022

Bid Document

Bid Details		
Bid End Date/Time	19-02-2022 16:00:00	
Bid Opening Date/Time	19-02-2022 16:30:00	
Bid Life Cycle (From Publish Date)	90 (Days)	
Bid Offer Validity (From End Date)	60 (Days)	
Ministry/State Name	Chandigarh	
Department Name	Education Department Chandigarh	
Organisation Name	Punjab Engineering College (pec)	
Office Name	Sector 12	

Bid Details

Annual Maintenance Service - Desktops, Laptops and Peripherals - All In One PC; DELL and APPLE, Annual Maintenance Service - Desktops, Laptops and Peripherals -Desktop PC; DELL HP APPLE HCL WIPRO and LENOVO, Annual Maintenance Service - Desktops, Laptops and Peripherals - Laptop; DELL HP APPLE IBM and LENOVO, Annual Maintenance Service - Desktops, Laptops and Peripherals - THIN CLIENT; HP and ACER, Annual Maintenance Service - Desktops, Laptops and Peripherals -Work station; DELL HP SUPERMICRO and ASSEMBLED, Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge); HP BROTHER CANON EPSON and SAMSUNG, Annual Maintenance Service - Desktops, Laptops and Peripherals - Multi-function Printer (Colour , Laser , Composite Cartridge, Mid range); HP and XEROX, Annual Maintenance Service - Desktops, Laptops and Peripherals -Printer (Colour, Laser, Composite Cartridge); Canon, Annual Maintenance Service - Desktops, Laptops and Peripherals -Printer (Ink Jet, Mono and Colour, Mid Range); EPSON and CANON, Annual Maintenance Service - Desktops, Laptops and Peripherals - Dot Matrix Printer High Range Speed; WIPRO, Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner (Flat Bed); HP, Annual Maintenance Service - Desktops, Laptops and Peripherals -Scanner Large Format; CONTEX, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); APC ELNOVA NUMERIC UNILINE and EMERSON , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 500-550 VA); UNILINE, Annual Maintenance Service - Desktops, Laptops and Peripherals -UPS(Offline 1 KVA); APC INTEX MICROTEK INTEGRATED and TATA, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Online 2 KVA); EMERSON NUMERIC and LIEBERT, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Online 3 KVA); APPLAB AUTORONICA EMERSON and NUMERIC, Annual Maintenance Service -Desktops, Laptops and Peripherals - UPS (Online 5 KVA); EMERSON, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS Online 6 KVA; APC EMERSON and UNILINE, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS Online 15 KVA; NUMERIC, Annual Maintenance Service - Desktops, Laptops and Peripherals -UPS Online 40 KVA; HITACHI, Annual Maintenance Service -Desktops, Laptops and Peripherals - 24 INCH TFT SCREEN; INTEL, ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Blade-Server; Neither OEM nor ASP, ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS -Compute; Chassis-For-Blade-Server; Neither OEM nor ASP, ANNUAL MAINTENANCE SERVICE - DATA CENTER ASSETS -Storage & Backup Devices; Storage-System; Neither OEM nor ASP, Annual Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer (Monochrome, Laser , Composite Cartridge, Mid range); HP BROTHER CANON EPSON KONICA SAMSUNG and XEROX, ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Computer-Servers; Neither OEM nor ASP, ANNUAL MAINTENANCE SERVICE - DATA CENTER ASSETS - Storage & Backup Devices; Storage-Server; Neither OEM nor ASP, ANNUAL MAINTENANCE SERVICE - DATA CENTER ASSETS -Network Devices; KVM Switch; Neither OEM nor ASP, ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS

Item Category

	Network Devices; LCD Console Rack Mountable; Neither	
Contract Period	1 Year(s)	
Minimum Average Annual Turnover of the Bidder	6 Lakh (s)	
Years of Past Experience required	3 Year (s)	
Past Experience of Similar Services required	Yes	
MSE Exemption for Turnover	Yes	
Startup Exemption for Turnover Yes		
SHG Exemption for Turnover	Yes	
Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Bid to RA enabled	No	
Time allowed for Technical Clarifications during technical evaluation	2 Days	
Evaluation Method	Total value wise evaluation	

EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	2.00
EMD Amount	25000

ePBG Detail

Advisory Bank	State Bank of India	
ePBG Percentage(%)	3.00	
Duration of ePBG required (Months).	14	

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

Director

Sector 12, Education Department Chandigarh, Punjab Engineering College (PEC) , (Director)

Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	No
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- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 6. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required

Asset Details and its Distribution across the consignee /user locations:1643962008.pdf

Annual Maintenance Service - Desktops, Laptops And Peripherals - All In One PC; DELL And APPLE (186)

Specification	Values		
Core			
Type of Asset	All In One PC		
Make/Brand of Assets	DELL and APPLE		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Bi-Monthly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		

Specification	Values
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	186	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; DELL HP APPLE HCL WIPRO And LENOVO (816)

Technical Specifications

Specification	Values
Core	
Type of Asset	Desktop PC
Make/Brand of Assets	DELL HP APPLE HCL WIPRO and LENOVO
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	816	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; DELL HP APPLE IBM And LENOVO (14)

Technical Specifications

Specification	Values
Core	
Type of Asset	Laptop
Make/Brand of Assets	DELL HP APPLE IBM and LENOVO
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	14	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - THIN CLIENT; HP And ACER (53)

Specification	Values
Core	

Specification	Values
Type of Asset	THIN CLIENT
Make/Brand of Assets	HP and ACER
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	53	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Work Station; DELL HP SUPERMICRO And ASSEMBLED (36)

Technical Specifications

Specification	Values			
Core				
Type of Asset	Work station			
Make/Brand of Assets	DELL HP SUPERMICRO and ASSEMBLED			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)				

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	36	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge); HP BROTHER CANON EPSON And SAMSUNG (207)

Technical Specifications

Specification	Values			
Core				
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge)			
Make/Brand of Assets	HP BROTHER CANON EPSON and SAMSUNG			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)				

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012, Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	207	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Multi-function Printer (Colour , Laser , Composite Cartridge, Mid Range); HP And XEROX (4)

Technical Specifications

Specification	Values			
Core				
Type of Asset	Multi-function Printer (Colour , Laser , Composite Cartridge, Mid range)			
Make/Brand of Assets	HP and XEROX			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)				

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	4	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Colour, Laser, Composite Cartridge); Canon (2)

Specification	Values			
Core				
Type of Asset	Printer (Colour, Laser, Composite Cartridge)			
Make/Brand of Assets	Canon			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)				

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	2	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Ink Jet, Mono And Colour, Mid Range); EPSON And CANON (21)

Technical Specifications

Specification	Values			
Core				
Type of Asset	Printer (Ink Jet , Mono and Colour, Mid Range)			
Make/Brand of Assets	EPSON and CANON			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)				

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	21	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Dot Matrix Printer

High Range Speed; WIPRO (1)

Technical Specifications

Specification	Values
Core	
Type of Asset	Dot Matrix Printer High Range Speed
Make/Brand of Assets	WIPRO
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner (Flat Bed); HP (2)

Specification	Values
Core	
Type of Asset	Scanner (Flat Bed)
Make/Brand of Assets	НР
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.

Specification	Values
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	2	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner Large Format; CONTEX (1)

Technical Specifications

Specification	Values
Core	
Type of Asset	Scanner Large Format
Make/Brand of Assets	CONTEX
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); APC ELNOVA NUMERIC UNILINE And EMERSON (47)

Technical Specifications

Specification	Values
Core	
Type of Asset	UPS (Offline 600-650 VA)
Make/Brand of Assets	APC ELNOVA NUMERIC UNILINE and EMERSON
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	47	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 500-550 VA); UNILINE (11)

Specification	Values
Core	
Type of Asset	UPS (Offline 500-550 VA)

Specification	Values
Make/Brand of Assets	UNILINE
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	11	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS(Offline 1 KVA); APC INTEX MICROTEK INTEGRATED And TATA (12)

Technical Specifications

Specification	Values
Core	
Type of Asset	UPS(Offline 1 KVA)
Make/Brand of Assets	APC INTEX MICROTEK INTEGRATED and TATA
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	12	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 2 KVA); EMERSON NUMERIC And LIEBERT (19)

Technical Specifications

Specification	Values		
Core			
Type of Asset	UPS (Online 2 KVA)		
Make/Brand of Assets	EMERSON NUMERIC and LIEBERT		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
Addon(s)			

Additional Specification Documents

Consignees/Reporting Officer and Quantity

	S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1		Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	19	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 3 KVA); APPLAB AUTORONICA EMERSON And NUMERIC (13)

Specification	Values
Core	
Type of Asset	UPS (Online 3 KVA)
Make/Brand of Assets	APPLAB AUTORONICA EMERSON and NUMERIC
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	13	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 5 KVA); EMERSON (1)

Specification	Values
Core	
Type of Asset	UPS (Online 5 KVA)
Make/Brand of Assets	EMERSON
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS Online 6 KVA; APC EMERSON And UNILINE (5)

Technical Specifications

Specification	Values
Core	
Type of Asset	UPS Online 6 KVA
Make/Brand of Assets	APC EMERSON and UNILINE
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	5	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS Online 15 KVA; NUMERIC (1)

Technical Specifications

Specification	Values
Core	
Type of Asset	UPS Online 15 KVA
Make/Brand of Assets	NUMERIC
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS Online 40 KVA; HITACHI (${f 1}$)

Specification	Values		
Core			
Type of Asset	UPS Online 40 KVA		
Make/Brand of Assets	HITACHI		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
Addon(s)			

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - 24 INCH TFT SCREEN; INTEL (5)

Technical Specifications

Specification	Values			
Core				
Type of Asset	24 INCH TFT SCREEN			
Make/Brand of Assets	INTEL			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
Addon(s)				

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	5	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Blade-Server;

Neither OEM Nor ASP (10)

Technical Specifications

Specification	Values			
Core				
Major category of Assets	Compute			
Type Of Asset	Blade-Server			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Make/Brand Of Assets	DELL			
Onsite Service Engineers Requirement	As Indicated in Bid Document			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive			
Periodicity of Preventive Maintenance Services	Quarterly			
Addon(s)				

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	10	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Chassis-For-Blade-Server; Neither OEM Nor ASP ($\bf 1$)

Specification	Values			
Core				
Major category of Assets	Compute			
Type Of Asset	Chassis-For-Blade-Server			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Make/Brand Of Assets	DELL			
Onsite Service Engineers Requirement	As Indicated in Bid Document			

Specification	Values		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive		
Periodicity of Preventive Maintenance Services	Quarterly		
Addon(s)			

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Additional Requirement
1		160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Storage & Backup Devices; Storage-System; Neither OEM Nor ASP (2)

Technical Specifications

Specification	Values			
Core				
Major category of Assets	Storage & Backup Devices			
Type Of Asset	Storage-System			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Make/Brand Of Assets	DELL and HP			
Onsite Service Engineers Requirement	As Indicated in Bid Document			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive			
Periodicity of Preventive Maintenance Services	Quarterly			
Addon(s)				

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	2	N/A

Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, Mid Range); HP BROTHER CANON EPSON KONICA SAMSUNG And XEROX (49)

Technical Specifications

Specification	Values
Core	
Type of Asset	Multifunction Printer (Monochrome , Laser , Composite Cartridge, Mid range)
Make/Brand of Assets	HP BROTHER CANON EPSON KONICA SAMSUNG and XEROX
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of each Asset for AMC	Additional Requirement
1	Shakti Kumar	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	49	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Computer-Servers; Neither OEM Nor ASP (21)

Specification	Values
Core	

Specification	Values
Major category of Assets	Compute
Type Of Asset	Computer-Servers
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Make/Brand Of Assets	HP DELL APPLE IBM and NVIDIA
Onsite Service Engineers Requirement	As Indicated in Bid Document
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive
Periodicity of Preventive Maintenance Services	Quarterly
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	21	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Storage & Backup Devices; Storage-Server; Neither OEM Nor ASP (1)

Specification	Values
Core	
Major category of Assets	Storage & Backup Devices
Type Of Asset	Storage-Server
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Make/Brand Of Assets	DELL
Onsite Service Engineers Requirement	As Indicated in Bid Document
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive
Periodicity of Preventive Maintenance Services	Quarterly
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Additional Requirement
1		160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Network Devices; KVM Switch; Neither OEM Nor ASP (2)

Technical Specifications

Specification	Values	
Core		
Major category of Assets	Network Devices	
Type Of Asset	KVM Switch	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Make/Brand Of Assets	ATEN and DLINK	
Onsite Service Engineers Requirement	As Indicated in Bid Document	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive	
Periodicity of Preventive Maintenance Services	Quarterly	
Addon(s)		

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	2	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Network Devices; LCD Console Rack Mountable; Neither OEM Nor ASP (2)

Technical Specifications

Specification	Values		
Core			
Major category of Assets	Network Devices		
Type Of Asset	LCD Console Rack Mountable		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Make/Brand Of Assets	ATEN		
Onsite Service Engineers Requirement	As Indicated in Bid Document		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive		
Periodicity of Preventive Maintenance Services	Quarterly		
Addon(s)			

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Additional Requirement
1	Prabhsimran Singh Bindra	160012,Punjab Engineering College (Deemed to be University), Sector 12 Chandigarh	2	N/A

Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

2. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of Director Punjab Engineering College payable at Chandigarh.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

3. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of Director Punjab Engineering College Chandigarh A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR

duly signed and stamped along with covering letter.

Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

4. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of Director Punjab Engineering College payable at Chandigarh.

Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

5. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of Director Punjab Engineering College payable at Chandigarh. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

6. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

7. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

8. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions</u>, conditons stipulated in Bid and <u>Service Level</u>
<u>Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---